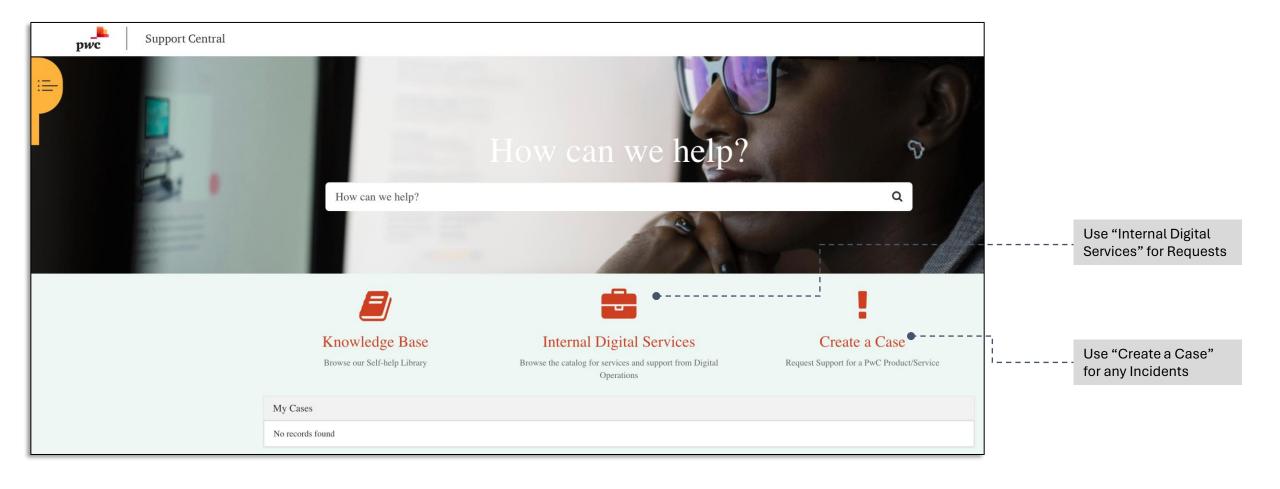
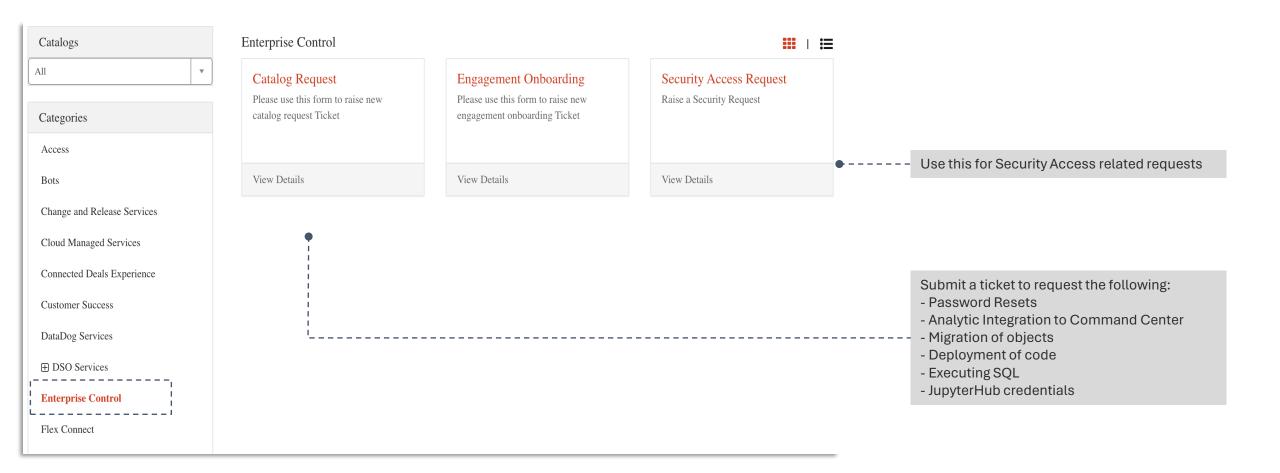
Support Central

- Link https://supportcentral.pwc.com/internal_services
- All the functionality of EC Support Portal is rebuilt in Support Central including approval workflows
- Use SC to open general requests, change requests, and security access requests
- Use Cases for creating incidents

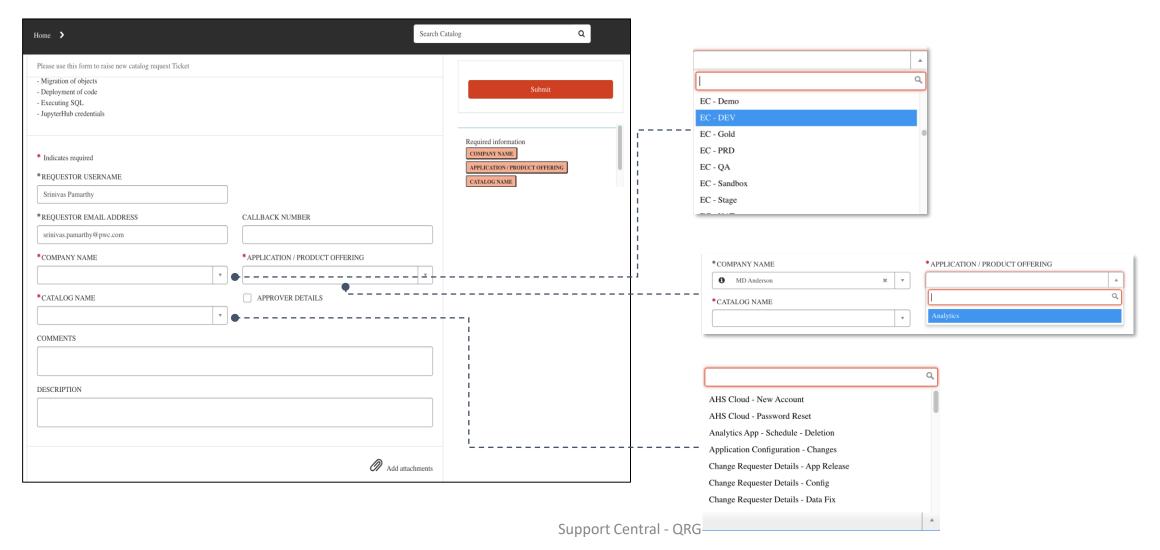
Internal Services – Home Page



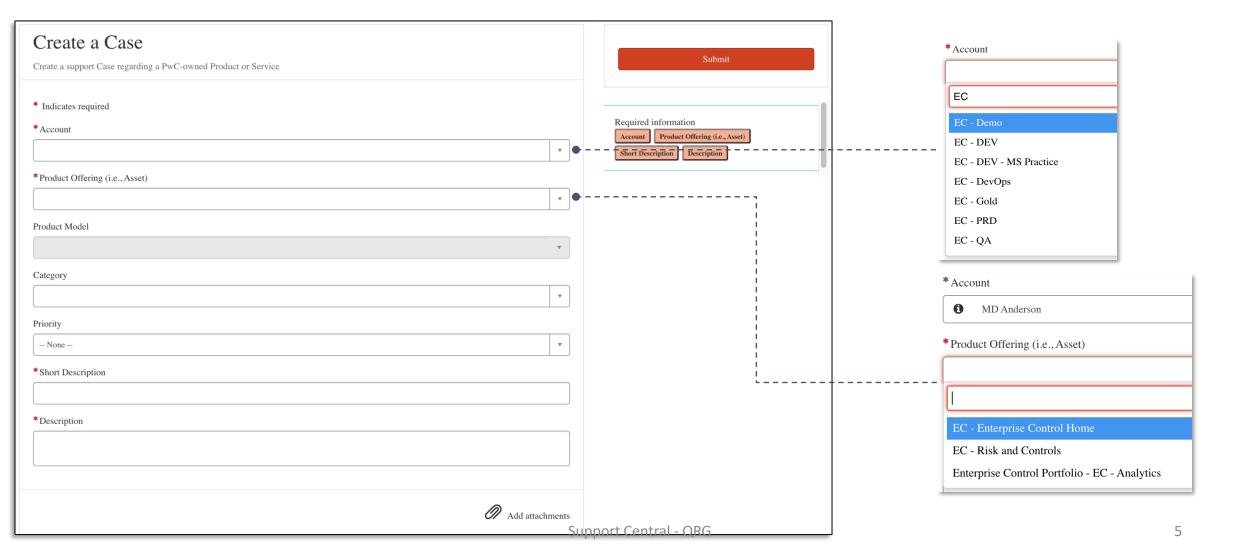
Enterprise Control – Support Requests



Catalog Request



Create a Case



Ticket to the DevOps (non-Sprint related)

URL:

https://supportcentral.pwc.com/internal_services?id=sc_cat_item&sys_id=8f67616c87239950517d7556cebb3537&sysparm_category=771ca7311b42b 410516b0ed2cd4bcb05

